



Dear Valued Member,

Oak Cliff Christian Federal Credit Union understands the concern and uncertainty you may be experiencing surrounding the Coronavirus (COVID-19) and are committed to being responsive to the needs of our members and staff as the situation evolves.

We strongly encourage you to utilize our digital tools for 24/7 account access.

You can access your accounts online by using the Oak Cliff Christian Federal Credit Union website at your convenience. From there, you can conveniently check balances and view transactions.

If you must visit the branch, we encourage you to minimize close contact. Please know that we are always happy to assist with your banking needs. In an effort to protect our members and employees, we are taking precautionary steps to enhance our cleaning processes at all locations. As always, hand sanitizer is provided at each location and we will continue to communicate with our employees on hygiene best practices.

We are all being faced with the problematic outbreak. It's our responsibility to handle the current situation cautiously and we're encouraging everyone to take precautionary methods:

- Frequently wash your hands with soap and water
- Disinfect your work or home area daily
- Avoid touching your eyes, nose, and mouth with unwashed hands
- Recognize the need to adhere to social distancing requirements of six feet
- Avoid close contact with people who are sick

Thank you for being a valued Member of Oak Cliff Christian Federal Credit Union.

Sincerely,

Colette Shaw
Credit Union Manager
Oak Cliff Christian Federal Credit Union